



ACCESSIBILITY STATEMENT OF WEBSITE ENEL GLOBAL TRADING

Enel Global Trading S.p.A. is committed to making its website accessible, in accordance with the Law of 9 January 2004, n. 4.

This accessibility statement applies to the website globaltrading.enel.com.

Compliance status

This website is **partially compliant** with the requirements set out in appendix A of the UNI CEI EN 301549 standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reason:
non-compliance with the Law of 9 January 2004, n. 4

- Presence of duplicate, empty or hierarchical jump headers;
- some bulleted lists are not interpreted as such by screen readers;
- presence of errors in the code that could lead assistive technologies to transmit incorrect information to users;
- on some links and buttons the semantic labels for screen readers are missing while some semantic labels are present but not very significant;
- after interacting with some links that connect one point of the page with another point located within the same page ("anchor" type link), the focus - using the keyboard or the SR - is not managed optimally;
- some graphs are not usable by users with a color deficiency because their legends are based exclusively on color recognition;
- some links are not identifiable by the user with a color deficit because this is the only element that distinguishes them from static text;
- some significant images and graphics lack alternative descriptions;
- some interactive elements (buttons, input fields) do not meet the minimum color contrast requirements;
- some buttons and input fields (such as the portal language selector) cannot be used from the keyboard;
- the videos lack an audio-description reporting the content present in some significant texts "printed" on the video;
- the content of the modal accessible from the settings button of the Cookie Banner does not respond to the text spacing settings set by the user;
- setting the zoom to 200%, some texts are cut off;
- words that are in a language other than the main page language are not announced with the correct pronunciation by screen readers.

No accessible alternatives are currently available, as specific measures are being taken to the progressive resolution of the problems encountered.

Methods of sending reports and provider's contact details

To notify cases of non-compliance or to request information and content excluded from the scope of the directive about accessibility, please send an email to digitalaccessibilityhelp@enel.com.

Methods of sending reports to AgID

In the event of an unsatisfactory response or no response, within thirty days of the notification or request, the interested party can forward a report using the method indicated on AgID institutional website.

Preparation of the accessibility statement

This statement was prepared on 01/09/2023.

The information in this statement was obtained from an assessment carried out by third parties.

Information about the website

Publication date of the website: 08/06/2022

CMS used for the website: Adobe Experience Manager

Usability tests have been carried out: No