



ACCESSIBILITY STATEMENT OF WEBSITE ENEL GLOBAL TRADING

Enel Global Trading S.p.A. is committed to making its website accessible, in accordance with the Law of 9 January 2004, n. 4.

This accessibility statement applies to website <https://globaltrading.enel.com/>.

Compliance status

This website is **partially compliant** with the requirements set out in appendix A of the UNI CEI EN 301549 standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reason:

a) non-compliance with the Law of 9 January 2004, n. 4

- The glossary on the “*Seminars and Training Courses*” page is not keyboard-navigable;
- the “*Time slot preference*” selection on the “**Contacts**” page is not navigable with keyboard arrows;
- words written in other languages than the main language of the page are not announced with the correct pronunciation by screen readers;
- the cookie window has the following issues:
 - some links are not identifiable by the user with a color deficit because this is the only element that distinguishes them from static text;
 - button to close the fixed cookie banner in the footer of the page is not reachable from the keyboard;
 - part of the content does not respond to the text spacing settings set by the user;
 - Enel logo lacks alternative text;
 - some interactive elements (radio-buttons) do not meet the minimum color contrast requirements;
 - some interactive elements (buttons) lack a label (name) for screen readers.

No accessible alternatives are currently available, as specific measures are being taken to the progressive resolution of the problems encountered.

Methods of sending reports and provider's contact details

To notify cases of non-compliance or to request information and content excluded from the scope of the directive about accessibility, please send an email to digitalaccessibilityhelp@enel.com.

Methods of sending reports to AgID

In the event of an unsatisfactory response or no response, within thirty days of the notification or request, the interested party can forward a report using the method indicated on AgID institutional website.

Preparation of the accessibility statement

This statement was prepared on 01/09/2023.

The information in this statement was obtained from an assessment carried out by third parties.

The statement was last reviewed on 09/09/2026.

Information about the website

Publication date of the website: 08/06/2022

CMS used for the website: Adobe Experience Manager

Usability tests have been carried out: No